

VIA FACSIMILE NO.: 703-872-9306

PATENT
SWA01 P-105A

OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. : 10/820,670 Confirmation No.: 8045
Applicants : Alan G. Doherty, Neil S. Rieck,
Stephen M. Kennel, Terry J. Shannon
and Robert H. Yip
Filed : April 8, 2004
Art Unit : 2661
For : METHOD AND SYSTEM FOR FACILITATING
TELECOMMUNICATIONS SERVICE PROVISIONING
AND SERVICE ASSURANCE
Atty Docket No. : SWA01 P-105A
Customer No. : 28101

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that the following papers are being facsimile transmitted to the
Patent and Trademark Office on the date shown below:

1. Supplemental Preliminary Amendment (11 pages)
2. Claims as Amended form (1 page)

YOU SHOULD RECEIVE A TOTAL OF THIRTEEN (13) PAGES.

Dated: July 6, 2004.

Donna J. Raaymakers
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SWA01 P-105A

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. : 10/820,670 Confirmation No.: 8046
 Applicants : Alan G. Doherty, Neil S. Rieck,
 Stephen M. Kennel, Terry J. Shannon
 and Robert H. Yip
 Filed : April 8, 2004
 Art Unit : 2661
 For : METHOD AND SYSTEM FOR FACILITATING
 TELECOMMUNICATIONS SERVICE PROVISIONING
 AND SERVICE ASSURANCE
 Atty Docket No. : SWA01 P-105A
 Customer No. : 28101

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith is an amendment in the above-identified application.
 The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Col. 1		Col. 2	Col. 3	Small Entity		Other Than a Small Entity	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	Rate	Add'l Fee
Total Claims	* 46	Minus	** 20	= 25	x \$ 9	\$ -	x \$ 18	\$ 450
Independent Claims	* 4	Minus	*** 3	= 1	x \$43	\$ -	x \$ 86	\$ 86
First Presentation of Multiple Dependent Claims \$145						\$ -	x \$290	\$ 0
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ -		\$ 536

- * If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3
- ** If the "Highest No. Previously Paid For" IN THIS SPACE is less than 20, write "20" in this space.
- *** If the "Highest No. Previously Paid For" IN THIS SPACE is less than 3, write "3" in this space.

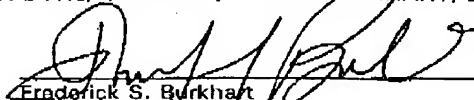
The "Highest No. Previously Paid For" (Total or Independent) is the highest number found from the equivalent box in Col. 1 of a prior amendment or the number of claims originally filed.

1. _____ Small entity status of this application 37 CFR 1.9 and 1.27 has been established by a verified statement previously submitted or is enclosed.
2. _____ No additional fee is required.
3. _____ A check in the amount of \$_____ is attached.
4. X Please charge the fee due of \$536 and any additional fees that may be due to Deposit Account No. 22-0190.

VAN DYKE, GARDNER, LINN & BURKHART, LLP

Dated: July 6, 2004.

By:


 Frederick S. Burkhardt
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Dear Sir:

SUPPLEMENTAL PRELIMINARY AMENDMENT

The above-identified application was filed on April 8, 2004, with a Preliminary Amendment. Prior to examination, Applicants wish to further amend the application as follows:

Amendments to the claims are reflected in a listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 11 of this paper.

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